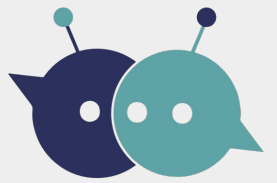


boosts collections



THE CHALLENGE

The team at TFG wanted to introduce an easy-to-use automation solution which would allow TFG money account customers to provide personal details as well as enabling an end-to-end PTP (Promise to Pay) process on a web conversational AI platform.

HOW WE HELPED

FCB.ai created a user-friendly solution that allows users to engage and provide feedback minus human interference. The user is guided through 4 possible journeys that enable them to set up a suitable payment plan or to pay their debt.

INTEGRATIONS

